# **Anti-Oppressive Practice in Social Work The SSLD Approach**

Professor A. Ka Tat Tsang May 20, 2008

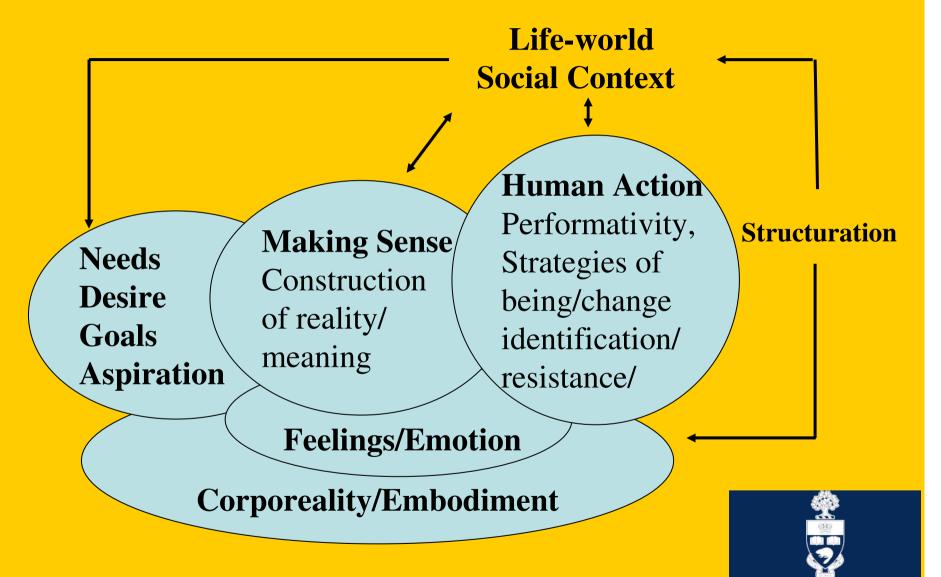


# Strategies and Skills Learning and Development (SSLD) and Anti-Oppressive Practice

- Aims at changing the social realities and material conditions in the life-world of the oppressed
- Change is brought about by individual and/or collective agentive action of the oppressed
- Focuses on action, not just critical analysis
  - Real life experience of oppression generates multi-layered knowledge and understanding, as well as subjective reactions
  - The intellectualization of oppression can be oppressive and disempowering
  - AOP rhetoric may meet the needs of privileged professionals more than those who are actually suffering from oppression



# Agentive Beings and Their Lifeworld



- SSLD is an action-oriented procedure focusing on learning new ways to deal with social realities
- The primary objective of SSLD is to expand the repertoire of strategies and skills that individuals and/or social groups have so that they become more effective in attaining their desired goals in life
- SSLD draws on principles derived from social psychology, psychology of learning, including social cognitive and social learning theories
- Application of SSLD to AOP is informed by critical discourse analysis and anti-oppressive formulations



### **Basic Theoretical Premise**

- Human beings are active agents, even when oppressed. Human actions are motivated and goaldirected.
- People react to oppressive realities, and they make choices and take action to deal with them
- Human action and external realities interact with each other; and there is a process of mutual influence and transformation (structuration, reciprocal determination)



### **Basic Theoretical Premise**

- Human action is embodied and mediated by biological, motivational, cognitive, and emotional processes
- Most human actions are learned: Some are learned in informal, everyday situations (observation, modeling); and some are learned systematically (e.g., critical pedagogy, teach-ins, social work intervention)
- The effectiveness of human action varies with regard to
  - whether personal or collective goals are attained or realized
  - whether the oppressive social realities (institutions, practices, arrangements, etc.) and material conditions (e.g., availability of housing, income, medicine, clean water) are changed

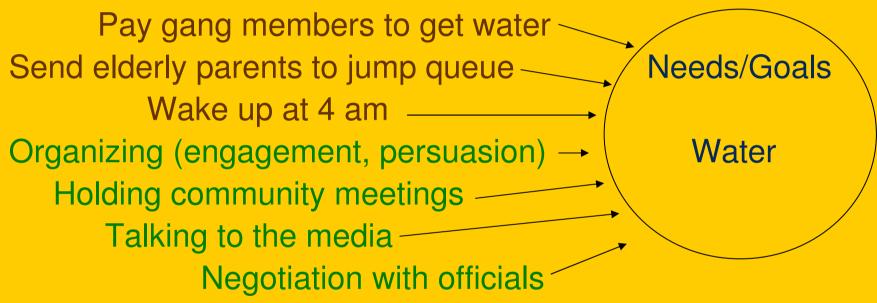


#### **Basic Theoretical Premise**

- Ineffective action (including empty talk and inaction)
  - Does not lead to positive change, but perpetuates, reproduces, and reinforces oppressive realities
  - deprives people of what they need and/or compromise their rights
- The mastery of new strategies and skills that are effective can lead to displacement of formerly learned ones that are ineffective or inappropriate
- Anti-oppressive strategies and skills can be learned and developed systematically

# Case Illustration Residents without Water Supply

#### **ORIGINAL STRATEGIES**



#### **NEW STRATEGIES AND SKILLS**



# Case Illustration Marginalization and Disadvantage Youth

#### **ORIGINAL STRATEGIES**

Criminal activities, act cool (dealing, vandalism, violence)

Joining gangs

Drug/alcohol abuse

Work/Economic survival

Stress management skills

Organization and leadership

Strategies for achieving pleasure

**NEW STRATEGIES AND SKILLS** 





# **Case Illustration Abused Family Member**

#### **ORIGINAL STRATEGIES**



**NEW SKILLS & STRATEGIES** 



# Systematic Application of SSLD

- 1. SSLD analysis and problem translation
- 2. Designing new strategies and skills to be learned
- 3. Systematic learning of strategies and skills
- 4. Maintaining an organic, regenerative structure



# SSLD Step 1

### **Functional Analysis & Problem Translation**

### 1. Identifying needs

- Oppression and the politics of desire
- Distribution of resources and life chances
- Differentiating needs and wants

### 2. Setting goals

- Goals are meant to be achieved successfully
- Feasibility risk of exposing the oppressed to further disempowerment

### 3. Functional analysis of current strategies

- Clients are always doing something in response to oppressive situations (strategies of being, resistance, and change)
- Strategies and skills audit: Identifying strength
- Capacity building and empowerment



# SSLD Step 2

## Designing new strategies and skills to be learned

- Strategies and skills as goal directed acts produced by human agents
- 2. Human actions are learned
  - Actions and reactions are learned in an oppressive context
  - Internalized oppression: The most powerful weapon in the hands of the oppressor is the mind of the oppressed
  - Internalized oppression are often enacted, normalized and naturalized
- 3. Strategies and skills are actions leading to desired change/ outcome
  - Beyond politicized emotional ventilation and the NATO routine
  - Goal-oriented, likely to be effective
  - Incremental learning and mastery



# **Example Political Participation in Incremental Levels**

- 1. Passive Respondent
- 2. Active Respondent
- 3. Passive Participation
- 4. Active Participation
- 5. Task Leader and/or maintenance leader
- 6. Organizational Leader



# SSLD Step 3 Systematic Learning

- 1. Learning can take place in groups or individually
- 2. Client centered experiential learning involving multiple domains: Motivation, intellectual, emotional, action
- 3. Systematic procedure
  - Instruction/modeling or collaborative generation
  - Experiential learning: Simulation, role play (video recording and review)
  - Rehearsal and practice in real life
- 4. Community capacity as collective repertoire of strategies and skills
  - Development and innovation
  - Acquisition, retention and transmission



# SSLD Step 4

## Maintaining an Organic and Regenerative Structure

- 1. The ultimate purpose of anti-oppressive practice is client autonomy and independence
- 2. A built-in function of SSLD is to enhance client agency through an expanded capacity to learn and develop effective strategies and skills
- 3. Clients (individuals or collectives) need to learn to work with the social worker and move through the phases of engagement, consultation, and self-directed utilization of service
- 4. Documentation and the development of modules
- 5. Clients can become leaders, trainers, and designers of programs and activities: TTT (Train the trainers)



### **Outcome of SSLD Intervention**

- 1. Clients achieve their desired goal, and more effectively meeting their needs
- 2. Changes in clients' social realities and material conditions reducing or eliminating actual oppression
- 3. Clients learn to respond to oppressive social realities with regard to instrumental strategies and skills for changing them
- 4. Clients' self-efficacy increases both in terms of subjective sense of agency as well as actual mastery of effective strategies of identity, being, resistance, and change
- 5. Clients become dynamic systems capable of further development, transmission and mobilization of strategies and skills
- 6. Clients are empowered vis-à-vis the social worker



## **Exercise: SSLD Analysis and Formulation**

- 1. Describe a situation that requires AOP intervention
- 2. Identify the oppressive structures and processes
- 3. Analyze the problem focusing on clients needs that are unmet, ignored, denied, etc.
- 4. Analyze what clients are currently doing in response to the situation, assessing the functional value of such responses, including an audit of current capacity, resource, potential, and strength
- 5. Formulate alternative strategies that can address the situation more effectively (meeting client needs and aspirations)
- 6. Prioritize the relevant strategies; and design an incremental plan, identifying the first step(s)

